

Milne2@msn.com www.tamartedesign.com

Covered Product:

Solid color vinyl decals and printed and laminated decals

Limitation of Damages

In no event shall Tam Arte Design Studio be liable for consequential damages for breach of this warranty. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the buyer.

Warranty Coverage

Tam Arte Design Studio warrants the Covered Product to be free of all defects in material and workmanship for 1 year starting from invoiced date. This warranty extends to the original buyer (only or/and each successive buyer within the warranty period).

Within the period of this warranty, Tam Arte Design Studio will repair or replace, free of charge, any part proving defective in material or workmanship. All warranty repairs and service will be performed by Tam Arte Design Studio.

All expenses relating to replacing or repairing a defective part under this warranty shall be assumed by Tam Arte Design Studio except for the following expenses, which shall be assumed by the buyer:

Material failure due to environmental conditions (direct physical contact through personnel, body armor, weapons and flying debris).

Warranty Limitations and Exclusions, all graphics:

Warranty does not cover wear and tear, road and weather hazards (stone chips, parking lot door dings, hail damage, tire chains etc). Improper care (pressure washing / automated car washes) is not covered. Owner attempted repairs, including edge sealing with glue, nail polish or other items is not covered. No other guarantees, written or verbal, are authorized by TADS. Graphics installed on horizontal surfaces (hoods, roof, truck) and glass are not warranted.

Graphics Care

In general, commercially available graphics films that are not printed have a lifespan of 5-8 years on vertical surfaces. Exceptions to this rule are faux gold and silver films, often used as a substitute for gold leaf films. These films have an outdoor lifespan of 1 year or less if left exposed to the elements. Printed (and laminated) films will have a lifespan of 3-5 years on vertical surfaces. Some fading is to be expected from a printed image over time. Dark vehicles (black, grey, dark green) vehicles will accelerate the aging process of any vinyl by 40% due to heat soak during the summer months if kept outdoors. All necessary steps have been taken to ensure that your graphics will last as long as possible and stay firmly situated on the vehicle. Sometimes, mistakes happen and a graphic will start to lift. Notify us as soon as possible if this happens, and we will take care of it! Small bubbles can occur and are normal (pin heat size). These will dissipate over time. Occasionally, there are paint issues even from the factory with objects being embedded in the paint. These can be felt as hard bumps under the vinyl.

Washing: First and most important – NO PRESSURE WASHING OR AUTO CAR WASHING.

Hand wash only, commercially available soap and water only. Dishwashing soap is fine. Air dry or towel dry. Water blades are fine if used carefully. When washing and drying, pay attention to the direction of the stroke – avoid wiping "in" to narrow points on graphics or lettering. Thin strokes carry less adhesive and are more prone to lifting.

Waxing: If possible, wax twice a year or more with a quality carnauba wax. Use the same cautions as washing. Waxing the vehicle (and graphics) will help keep plasticizers in the graphics supple and extend the life of the vinyl. Avoid using any liquid petroleum based cleaners or waxes on vinyl graphics. These items can seep into the adhesive layer and cause delamination issues.

halle

Richard D. Milne Tam Arte design Studio